



NEIGHBOURHOOD ALERT DEV BOARD UPDATE: 25

Date: 5th February 2018

RE: Rapport App Test Group

FAO: Andrea Hulett

Email: Andrea.Hulett@bedfordshire.pnn.police.uk

Note: You are receiving this email circular because you are listed as a key contact involved with your organisation's Neighbourhood Alert system, including senior administrators and members of the practitioner's Group. If you feel you should not be on this list, please reply to this email and I will remove you.

Dear Andrea,

What is this one about?

- 1) Rapport Smartphone App! Invitation to have a preview and be part of a testing group
- 2) Business data, please take the survey
- 3) National feedback Survey, underway



Business Data

We built a pretty complex system in the past to enable users to register and then add their own workplace or business.

Several forces have specific portals that are targeted at recruiting business users (e.g. <http://www.thamesvalleybusinessalert.co.uk>, <http://www.lincolnshirebusinessalert.co.uk>)

We ask for quite a lot of information to enable you to send messages based on business type and business role but how much are these current facilities known about and used?

Please circulate this quick survey to your administrators and I will compile the results for the dev Board so we can make an informed decision about what business messaging and storage tools are required.

This survey is powered by “Community View”, does not require a registration or login and is (of course) highly secure

Latest Help Centre Updates

These often require you to log into the Help Centre before you can view them. If in doubt, log into your Alert site admin first and click the Help Centre link, then follow these links:

Managing Replies as Teams: [https://visav ltd.zendesk.com/hc/en-us/articles/360000676074-
Manage-replies-as-teams](https://visav ltd.zendesk.com/hc/en-us/articles/360000676074-Manage-replies-as-teams)

Mike Douglas

Founder, Owner and Product Director: Neighbourhood Alert



0115 924 5517 Ext 224



07771 557788



mike@visav.net

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www.visav.net

W

www.neighbourhoodalert.co.uk

VISAV Ltd. | Sherwood Business Centre | 616a-618a Mansfield Road | Sherwood | Nottingham | NG5 2GA | Company No: 04511143 | Data Protection Registration: Z8862537

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