



PRACTITIONER GROUP UPDATE: 7

Date: 2nd April 2020

Email: secretary.horshamnhw@outlook.com



*Note: You are receiving this email circular because you are listed as a nominated member of the Neighbourhood Alert **Practitioner Group**. This is specifically for advanced access, testing and feedback of current and planned developments of the system. If you feel you should not be on this list, please reply to feedback@neighbourhoodalert.co.uk and I will remove you.*

Dear Ken Broomfield,

Hi folks,

Welcome to April, I hope you are coping well and are still fit and healthy.

This really is a very quick update regarding **delayed access to V4 for NHW Admins**.

During final testing yesterday we discovered that the latest server update had caused an issue with the Neighbourhood Watch scheme mapping and broken it. As this only impacts our Neighbourhood Watch MSAs we only sent the access emails to non-Neighbourhood Watch admins so they should have received their password details.

Jon is working on the issue today and we are confident that the access for all Neighbourhood Watch MSAs will be **sent later today**. Sorry about the further delay, we wanted to avoid 30 emails about the same issue and the frustration of having broken maps but we should have let you know yesterday so my apologies.

Tip: Please try not to confuse your "Admin" access with your end-user test account (if you have one) and just to really test you, don't confuse any of these with your actual Alert account on your local system.

Your "Admin" access for V4 will be via this url (but wait for your password email before trying)

<https://v4.neighbourhoodalert.co.uk/>

Thank you once again for your assistance and we look forward to receiving your feedback (feedback@neighbourhoodalert.co.uk) in due course.

Best regards

Mike Douglas

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