



PRACTITIONER GROUP UPDATE: 4

Date: 19<sup>th</sup> March 2020

Dear Carolyne Mitchell,  
Email: Carolyne.Mitchell@southlanarkshire.gov.uk



*Note: You are receiving this email circular because you are listed as a nominated member of the Neighbourhood Alert Practitioner Group. This is specifically for advanced access, testing and feedback of current and planned developments of the system. If you feel you should not be on this list, please reply to [feedback@neighbourhoodalert.co.uk](mailto:feedback@neighbourhoodalert.co.uk) and I will remove you.*

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Hello V4 Practitioner Group

For those that could not attend the last one, or want to attend again, the screen share options and the phone number are on this email below. Please note, we will be recording this meeting to share with other PG members who cannot attend.

**The number to dial:**

We do not use the VOIP access (telephony via your computer microphone and handset)  
Please call: 0808 178 0872  
Access Code: 535-362-605  
- One-touch: <tel:+448081780872,,535362605#>

**Screen Sharing (Net-meeting) link:**

**Adobe Connect** (Preferred) Please click this link to view the screen:  
[https://meet57018359.adobeconnect.com/\\_a980151297/alert/?refresh-parent=true](https://meet57018359.adobeconnect.com/_a980151297/alert/?refresh-parent=true)

If you are unable to use Adobe Connect, we have two further options for the screen share element:

**Go to meeting:** <https://global.gotomeeting.com/join/535362605>

**Skype:** <https://join.skype.com/m3SK10HSOZqA>

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**Agenda**

1. Introductions
2. Explanation of the practitioner group process
3. Development Timeline review
4. Quick overview of the elements of the V4 system that have been “launched” so far
5. How to gain access to the admin yourself
6. What we need you to test (and not to do)

7. How to provide feedback.

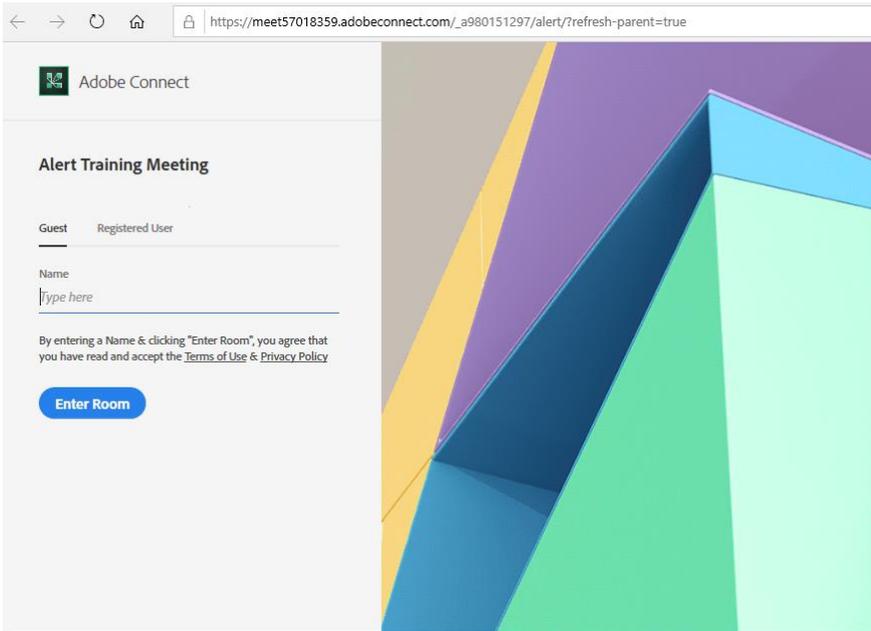
We aim for the meetings to last no more than an hour. Actions will be taken during the meeting.

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**Access to the meeting:**

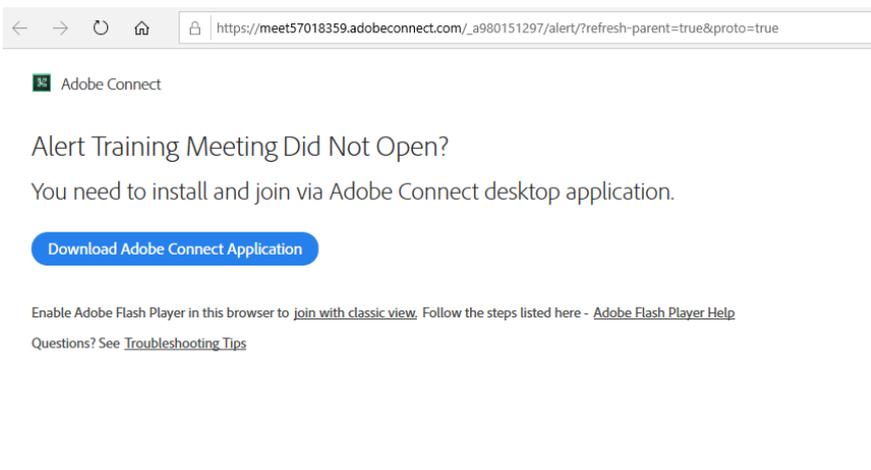
**Action:** Please take a moment **well in advance of the meeting** to check if the following link works for you. It should take you to a login screen.

Simply type your **own full name and your organisation** and click “Enter room”

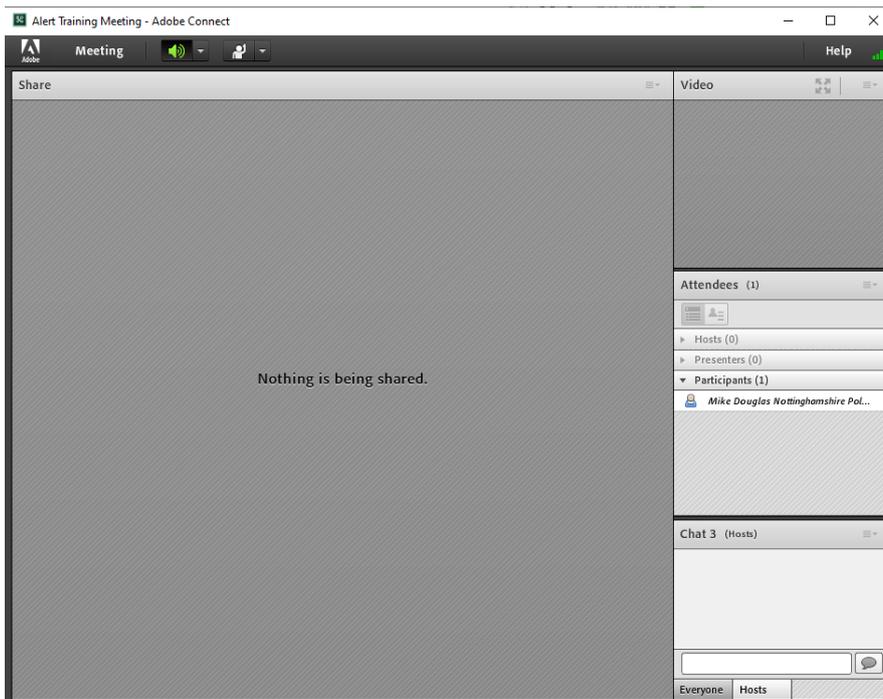


**You may be presented with this screen**

Click “Download application” and follow the steps.



**You should be able to get to this screen:**



**If you cannot access this service,**

1. **Notify your ICT Dept:** This is a safe Adobe application allowed by most police services. A national agreement is in place via Police ICT Company and Adobe regarding approved use of all Adobe products.  
If you are unable to download and use this service, please request access via your ICT departments. The service will be used to enable you to see our screens, not the other way round.
  
2. **Use an alternative browser or equipment**  
If you are willing and able to, the service will work over WiFi on a tablet or Mobile device from any outside connection.

**Tips for successful Net-meeting**

**Mute your phone:** To avoid excessive background noise during the call, please MUTE your own telephone during the call.

**In meeting features:**

Raise attention and give feedback using the “Raise Hand” and other functions and please use the Chat facility to feedback and raise points.

The presenter will call you into the meeting to raise points and questions when you use the “Raise Hand” feature.




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I look forward to welcoming you to the session tomorrow .

Best regards  
**Mike Douglas**

Product Director: Neighbourhood Alert

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- /// [police.broad.tigers](http://police.broad.tigers)

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