



PRACTITIONER GROUP UPDATE: 3

Date: 18th March 2020

Dear Mark Armstrong,
Email: mark.armstrong@neighbourhoodwatchscotland.co.uk



Note: You are receiving this email circular because you are listed as a nominated member of the Neighbourhood Alert Practitioner Group. This is specifically for advanced access, testing and feedback of current and planned developments of the system. If you feel you should not be on this list, please reply to feedback@neighbourhoodalert.co.uk and I will remove you.

Hello V4 Practitioner Group

I just wanted to say thank you to the 16 members of the group who joined us on our net meeting yesterday morning. It was a very worthwhile, informative session and I even managed to stick to time, a rare triumph for those of you who know me well!

This is a quick reminder that we will be **replicating** the session **[tomorrow \(Thursday\) afternoon at 1pm.](#)**

If you attended Tuesday's meeting you do not need to attend again but you are welcome. For those that have not attended yet, I would strongly urge you to join us on this session.

I have included the login information and agenda again below to save you finding them from my last message.

Agenda

1. Introductions
2. Explanation of the practitioner group process
3. Development Timeline review
4. Quick overview of the elements of the V4 system that have been "launched" so far
5. How to gain access to the admin yourself
6. What we need you to test (and not to do)
7. How to provide feedback.

We aim for the meetings to last no more than an hour. Actions will be taken during the meeting.

The net meeting link:

Please click this link to view the screen:

https://meet57018359.adobeconnect.com/_a980151297/alert/?refresh-parent=true

The number to dial:

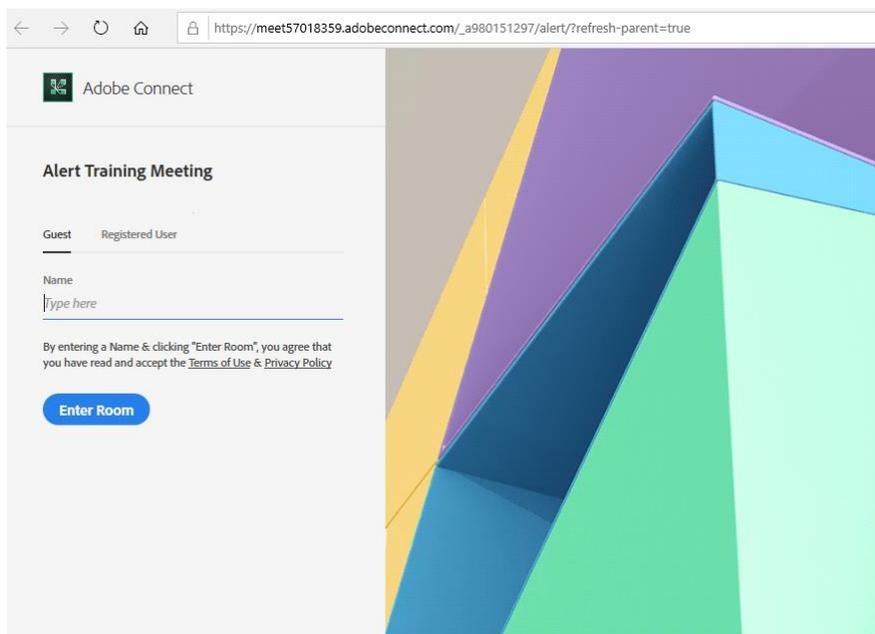
We do not use the VOIP access (telephony via your computer microphone and handset)

The telephone number to dial into **will be displayed on the screen** when you log into the net-meeting. It will also be entered into the chat screen.

Access to the meeting:

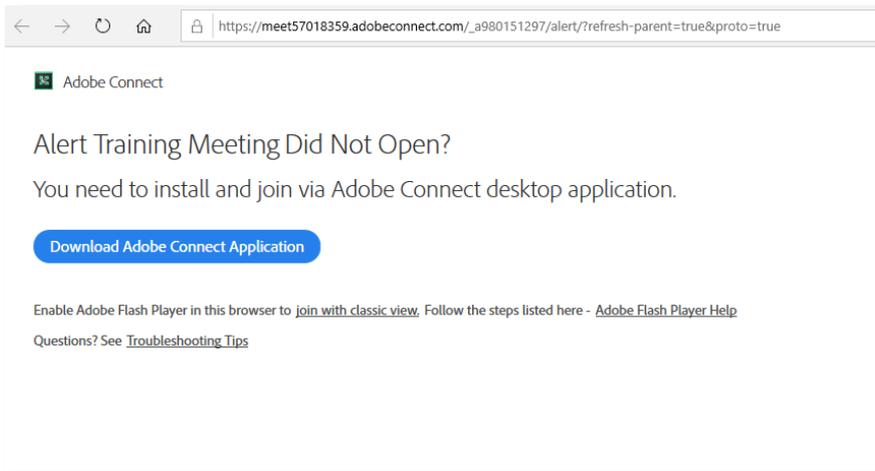
Action: Please take a moment **well in advance of the meeting** to check if the following link works for you. It should take you to a login screen.

Simply type your **own full name and your organisation** and click “Enter room”

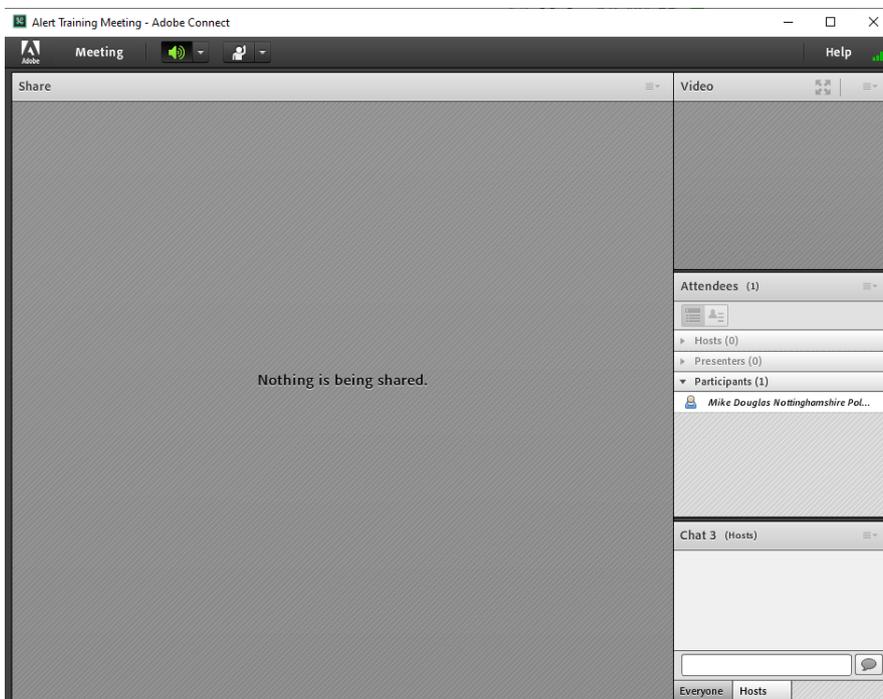


You may be presented with this screen

Click “Download application” and follow the steps.



You should be able to get to this screen:



If you cannot access this service,

- 1. Notify your ICT Dept:** This is a safe Adobe application allowed by most police services. A national agreement is in place via Police ICT Company and Adobe regarding approved use of all Adobe products.
If you are unable to download and use this service, please request access via your ICT departments. The service will be used to enable you to see our screens, not the other way round.
- 2. Use an alternative browser or equipment**
If you are willing and able to, the service will work over WiFi on a tablet or Mobile device from any outside connection.

Tips for successful Net-meeting

Mute your phone: To avoid excessive background noise during the call, please MUTE your own telephone during the call.

In meeting features:

Raise attention and give feedback using the “Raise Hand” and other functions and please use the Chat facility to feedback and raise points.

The presenter will call you into the meeting to raise points and questions when you use the “Raise Hand” feature.

I look forward to welcoming you to the session tomorrow .

Best regards

Mike Douglas

Product Director: Neighbourhood Alert

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