



PRACTITIONER GROUP UPDATE: 2

Date: 12th March 2020

Dear Andrew Millar,
Email: andrew.millar.m@btinternet.com



Note: You are receiving this email circular because you are listed as a nominated member of the Neighbourhood Alert Practitioner Group. This is specifically for advanced access, testing and feedback of current and planned developments of the system. If you feel you should not be on this list, please reply to feedback@neighbourhoodalert.co.uk and I will remove you.

This is the second notification, specifically for people who have volunteered to participate in the Alert V4 "Practitioner Group" process. Not every update will be relevant to everyone but we do want to keep everyone in the loop during this process.

20th March meeting cancelled.

We had planned to host a face-to-face meeting here in Nottingham on 20th March (next Friday) to thrash out lots of detail and check how the initial access to the system had gone. With the slow start to the access process, a prolonged pen-test and a reticence by most to attend public meetings currently (something to do with corona?), we have decided to postpone this meeting.

I apologise if you had started making plans to attend but we will be stepping up the frequency of the online meetings and direct contact.

Next online meetings

We have two online sessions planned for next week, they will BOTH be covering the same agenda, so you **do not need to attend both**, simply pick the most convenient.

Tuesday 17th 10am

Thursday 19th 13:00

Agenda

1. Introductions
2. Explanation of the practitioner group process
3. Development Timeline review
4. Quick overview of the elements of the V4 system that have been “launched” so far
5. How to gain access to the admin yourself
6. What we need you to test (and not to do)
7. How to provide feedback.

We aim for the meetings to last no more than an hour. Actions will be taken during the meeting.

The net meeting link:

Please click this link to view the screen:

https://meet57018359.adobeconnect.com/_a980151297/alert/?refresh-parent=true

The number to dial:

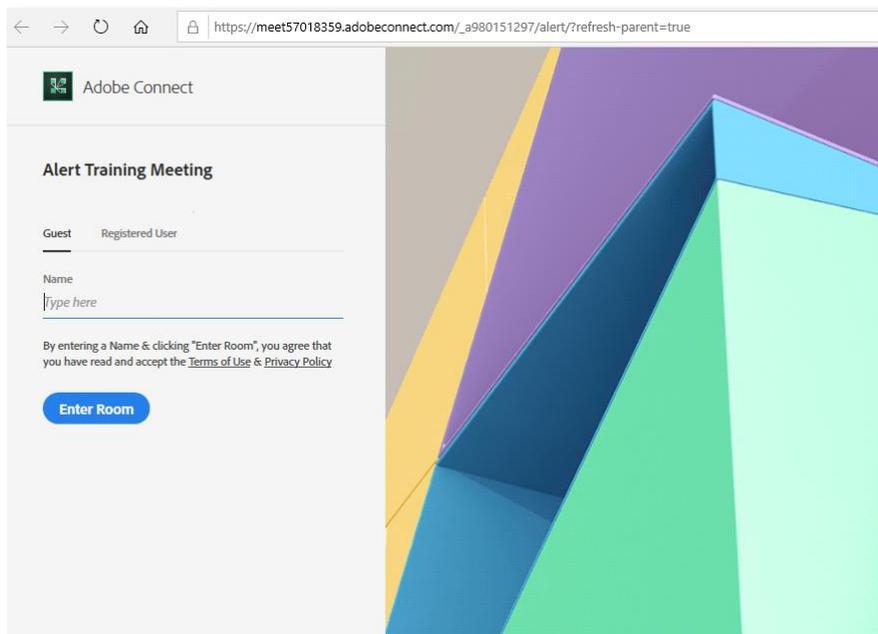
We do not use the VOIP access (telephony via your computer microphone and handset)

The telephone number to dial into will be displayed on the screen when you log into the net-meeting. It will also be entered into the chat screen.

Access to the meeting:

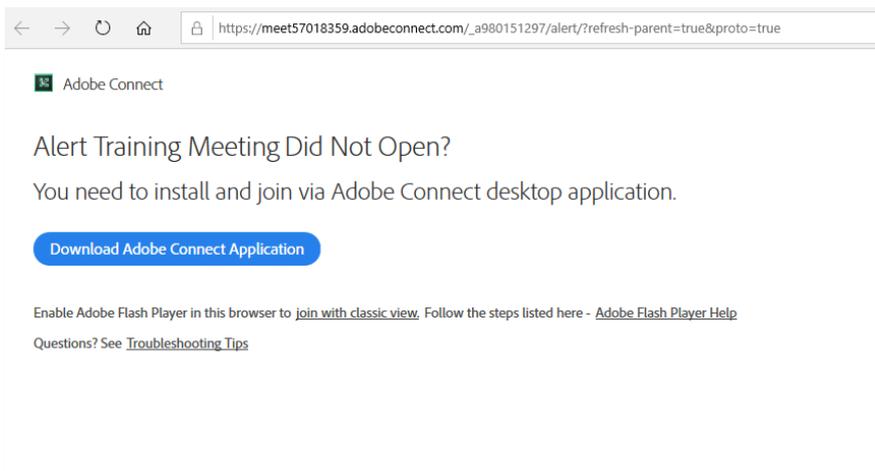
Action: Please take a moment **well in advance of the meeting** to check if the following link works for you. It should take you to a login screen.

Simply type your **own full name and your organisation** and click “Enter room”

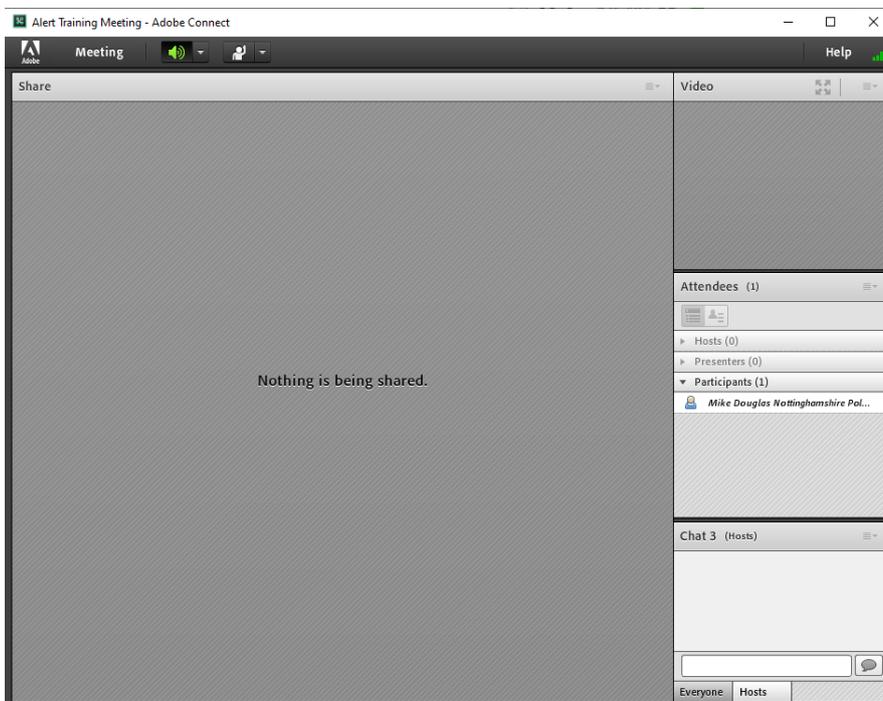


You may be presented with this screen

Click “Download application” and follow the steps.



You should be able to get to this screen:



If you cannot access this service,

- 1. Notify your ICT Dept:** This is a safe Adobe application allowed by most police services. A national agreement is in place via Police ICT Company and Adobe regarding approved use of all Adobe products.
If you are unable to download and use this service, please request access via your ICT departments. The service will be used to enable you to see our screens, not the other way round.
- 2. Use an alternative browser or equipment**
If you are willing and able to, the service will work over WiFi on a tablet or Mobile device from any outside connection.

Tips for successful Net-meeting

Mute your phone: To avoid excessive background noise during the call, please MUTE your own telephone during the call.

In meeting features:

Raise attention and give feedback using the “Raise Hand” and other functions and please use the Chat facility to feedback and raise points.

The presenter will call you into the meeting to raise points and questions when you use the “Raise Hand” feature.

New Practitioner Group Members

If you have anyone else within your organisation that would be willing to participate in testing and feeding back on the new V4 system, they are very welcome to log into the net meeting and participate. If they are not directly on the practitioner Group emailing list (have not had a personalised email like this), please ask them to email feedback@neighbourhoodalert.co.uk and chris will add them to the practitioner Group mailing list. Please do not email me directly regarding this as I may miss your request and I would hate to miss out on extra testers.

That’s it for this week other than to say thanks again for your continued support.

Best regards

Mike Douglas

Product Director: Neighbourhood Alert

 0115 924 5517 Ext 224



 07771 557788
 mike@visav.net
W www.visav.net
W www.neighbourhoodalert.co.uk
/// police.broad.tigers

VISAV Ltd. | Sherwood Business Centre | 616a-618a Mansfield Road | Sherwood | Nottingham | NG5 2GA
| Company No: 04511143 | Data Protection Registration: Z8862537

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