



NEIGHBOURHOOD ALERT DEV BOARD UPDATE: 49

Date: 4th February 2020



Note: You are receiving this email circular because you are listed as a key contact involved with your organisation's Neighbourhood Alert system, including senior administrators and members of the Practitioners' Group. If you feel you should not be on this list, please reply to feedback@neighbourhoodalert.co.uk and I will remove you.

View an archive of previous updates [here](#)

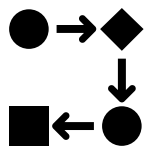
Welcome, in this week's bulletin we will be concentrating on the Version 4 practitioner user testing process, as well as giving you a preview of the proposed 2020 Neighbourhood Alert **National Survey questions** for your feedback. As ever, please don't hesitate to get in touch if you have any questions.

Many thanks
Mike

Contents

Version 4 (V4) Progress Update	2
V4 Practitioner Group Nominations Update	2
Current Received Tester Nominations:	2
V4 Practitioner Group Testing Requirements	2
What You Need To Know:.....	2
The Feedback Process:	3
February National Survey	3

Version 4 (V4) Progress Update



Coding for V4 has progressed over the past week, although we have needed to divert some attention to security updates and in improving the speed of the Target List functionality on our enhanced survey facilities (which are now flying). The 'User Management' modules are now approximately 85% complete and there has been an emphasis on the message sending functionality since the last bulletin. This means we are now 45% through the V4 overall build and on target for a release time of **very early April**.

Next week we will share the detailed project plan and will propose some dates for various Practitioner Group meetings (both online and, potentially, face to face).

V4 Practitioner Group Nominations Update



To date we have only had four forces put forward people to test the V4 system tools when we launch the test environment. Those superstar forces are listed below. Without putting too fine a point on it, if you do not find one or more people within your organisation to work with us when the test environment is launched, you will not have the same opportunity to influence the functionality of the system (don't moan later if V4.0 doesn't include some functionality that is vital to your organisation!) If you have not yet submitted your nominations, please do so by the end of this week by emailing feedback@neighbourhoodalert.co.uk.

Current Received Tester Nominations:

Thank you to the following partners for submitting your V4 test practitioner nominations:

Cambridgeshire	Police
Derbyshire	Police
Devon & Cornwall	Police
South Yorkshire	Police

Please note: We have also received nominations from various Neighbourhood Watch administrators which we will manage separately, as they will be assisting with the testing of the Neighbourhood Watch tools development.

V4 Practitioner Group Testing Requirements

What You Need To Know:



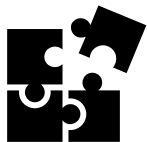
We have been asked to give a little more detail in terms of what will be required from the Test Practitioner Group from a time and responsibility perspective.

When V4 is ready for testing we will supply you with a URL link to the test system, thus enabling all testing to be carried out remotely. Testing will take place in a live environment but on a totally separate database to the V3 existing system, containing thousands of test accounts created for users that have agreed to be guinea pigs (in our upcoming national survey). The current (V3) system will not be affected until you choose to migrate to V4, at which time we will delete your test user data from V4.

The fundamental upgrades that have been made in V4 are to the functionality and user interface of the system and will therefore provide you with a quicker, smoother and more intuitive system to work with. From an aesthetics perspective you will recognise the vast majority of the V4 layout, so your practitioners will not need to learn a completely new system.

During the testing process we will ask that all the main administration function of the system is tested in as much detail as possible with regards to updates and changes to layout, sending messages, managing replies (from test users), checking reports etc. As with any system testing process, the more time that can be dedicated to this the better, however we fully appreciate that resources are limited. Some testers will have more time than others to do this but any contribution to testing and feedback will be helpful. In order to assist you with time planning we would anticipate that the maximum testing and feedback process could take up to two hours per practitioner, per week, over a six week period.

The Feedback Process:



We will ask for initial feedback to be submitted in as much detail as possible via an online comments forum, using a URL that will be provided to you. The benefit of this forum-based process is that it will enable the nominated test practitioners to see the feedback from all other practitioners, thus negating the need for repetition and giving the practitioners the option of interacting with each other from a best-practice perspective. We anticipate some debate regarding which features are vital for the Version 4.0 launch and which could be deferred to V4.1 and V4.2.

February National Survey



Over the past week we have compiled a list of the proposed questions to be included in the National Survey to be sent out later this month to all Alert end-users. Please [click here](#) to download a spreadsheet and view the proposed questions.

The main aim of this survey is to be able to gain an insight into the end-users' overall perception of the Alert system, gauge how they interact with other messaging platforms, and where we have replicated some of the questions from the 2018 survey, to gauge changes in user perception. The ultimate aim thus being to inform best practice across our partner organisations to assist in continued improvement of the system and ensure it is fit for purpose moving forward.

We would really welcome your **feedback on the proposed questions** along with any suggestions of questions that could be asked. Please bear in mind that this is a national survey and we can't therefore include any questions relevant to your respective organisation.


To submit your feedback, please [download the spreadsheet](#), enter your comments in the highlighted fields and return to feedback@neighbourhoodalert.co.uk with the email subject 'National Survey Feedback' by Tuesday 11th February. If the questions are OK and you have nothing to add, you do not need to do anything.


That's it for this week other than to say thanks again for your continued support.

Best regards

Mike Douglas

Product Director: Neighbourhood Alert

 0115 924 5517 Ext 224

 07771 557788

 mike@visav.net

W www.visav.net

W www.neighbourhoodalert.co.uk

/// police.broad.tigers

VISAV Ltd. | Sherwood Business Centre | 616a-618a Mansfield Road | Sherwood | Nottingham | NG5 2GA | Company No: 04511143 |
Data Protection Registration: Z8862537

This message may contain information which is confidential or private in nature, some or all of which may be subject to legal privilege. If you are not the intended recipient, you may not peruse, use, disseminate, distribute or copy this message or any file which is attached to this message. If you have received this message in error, please notify the sender immediately by e-mail or telephone and thereafter return and/or destroy the message.

 Help cut carbon...please don't print this email unless you really need to.

