

29th June 2023

CONTENTS

Engagement Tracker Demo

An invitation to attend a demo of the new Engagement Tracker developed in collaboration with West Mercia Police

Alert National Survey

Your opportunity to propose questions

Potential EU Funding

Calls for community policing funding

Internal Support Contacts

Add your internal support contacts to your admin system

Next Dev Board Meeting

7th September 10am-12pm



Engagement Tracker Demo

We would like to invite you to attend a demonstration of a new engagement tracker module that we have been working with Supt. Ed Hancox, West Mercia Police to develop with the aim of assisting you to meet your engagement targets outlined in the neighbourhood policing guidelines.

The module will enable you to track all engagement activity (social media post, street surgery, school visit etc), invite members of the public where relevant, record results and view area-based reports. To join the meeting please use the Teams meeting link below:

Monday 3rd July 11am-12pm

[Click here to join the meeting](#)



2023 Alert National Survey

After a phenomenal response to our last national survey in 2020 with over 104,000 responses, we are preparing to send the 2023 survey.

Whilst the core questions will remain the same in order for us to gauge change, we would like to invite you to propose any questions that you would like to see included.

Whilst we can't guarantee inclusion, we will take into account common consensus when compiling the survey.

If you would like to propose a question/s to be included, please **email your suggestions to kate@visav.co.uk by 7th July at the latest.**

Calls for Community Policing Funding

You may have seen the launch of [EU Horizon funding for community policing](#) which aims to fund one project across 3 EU and Associated Countries (including the UK) up to 4m Euros. We are interested in partnering with police colleagues who may be considering applying for this funding which is labelled as [HORIZON-CL3-2023-FCT-01-03: New methods and technologies in service of community policing and transferable best practices](#) (pg 21-22).

Topics which we would be looking to cover are:

- Negative factors in local communities are identified early, possible threats are detected, and crime reporting is enhanced;
- Better recognition for community diversity within neighbourhoods, and tailored approaches to milieus including communities traditionally not engaged with statutory authorities resulting in comprehensive community empowerment;
- Identification and EU wide dissemination of validated community policing best practices;
- New methodologies, tools and adoption of technological support are developed;
- Training curricula for Police Authorities are developed on community policing in non-homogenous local milieus with social complexities, including balancing of majority needs while recognising expectations of minority needs while recognising expectations of minorities and/or sub-groups.

There is another funding stream regarding '**Enhancing tools and capabilities to fight advanced forms of cyber threats and cyber-dependent crimes**'. This may be more relevant for Action Fraud, but some of you may be looking into it too. We do have capacities to identify different segments of communities, and to send targeted messages to actively prevent people falling victim to cyber-crime.

If your police force is looking into creating a consortium for this funding, please contact Kate, who would be happy to discuss how you could utilise Neighbourhood Alert within your bid. Kate has previously been part of a consortium with Citizens Advice and other EU partners who was successful in securing the funding, and as such understands some of the complexities linked to the application and delivery process.

Kate Algate: kate@visav.co.uk



Action: Please add internal contacts to your admin system

Within the admin area of your Alert site, you can list details for specific support contacts within your organisation. We would strongly encourage you to add the relevant contacts (selected from your administrators within Alert) to allow your admin users to easily access the relevant help for any queries they may have.

You can add contacts under any of the categories as below:

- Training (for assistance with Alert training, whether this is internal or via VISAV)
- Admin management (for adjusting admin areas and permissions)
- Group management (for queries about the group structure on your site)
- Team management (for assistance with admin Team membership / Team structure)
- Survey management (assistance with your surveys within Alert)
- Neighbourhood Watch (for any internal contacts who deal with Neighbourhood Watch)
- Website
- Other general

You can set these contacts for your site (if you have super user account permissions) from: main admin > site configuration > Internal Support Contacts (under Global Settings):

Add Support Contacts

Contact type

Training

Search for administrator to add as contact

Search for people to add to the team

Next Dev Board Meeting

Thursday 7th September 10am-12pm

We will be hosting the next Dev Board meeting in September. This will be an online Teams meeting which you can access using the link below. Please forward the details to any colleagues if the meeting is relevant to them. We will distribute an agenda prior to the meeting. If you have any agenda items that you would like to see included, please email them to kate@visav.co.uk.

[Click here to join the meeting](#)

