

**DEVELOPMENT BOARD
UPDATE: 9
RE: December Update**



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Organisation: Lancashire
OPCC

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You are receiving this email circular because you are listed as a key contact involved with your organisations Neighbourhood Alert system including senior administrators and members of the Practitioners Group. If you feel you should not be on this list, please contact mike@visav.net and I will remove you.

Dear Kathrin,

I hope you are well and not under too much pressure with the Christmas build up, recent severe weather and the current “severe” status? This is a hopefully concise update to keep you in the loop with a few things going on with us and your system.

Security Update

I am delighted to say that the full encryption process across the Alert system went very well on the weekend of the 28th November. We have been monitoring speed impact and although the encryption does have a slight affect, this has been more than compensated by the simultaneous action we took to delete all dead user data over 24 months old. Please report any anomalies to support@neighbourhoodalert.co.uk. Our “Cyber Essentials PLUS” audit and assessment will be in January 2016.

Recent sites

- Durham constabulary is about to go publically live with their site: <https://www.keepintheknow.co.uk/>
 - Bedfordshire, Sussex and Surrey are currently being implemented.
 - Cambridgeshire have updated their header banners and refreshed the site very effectively: <https://www.ecops.org.uk/>
 - The new www.ourwatch.org.uk site design has been revealed and is currently being constructed, 43 local association sites will also be constructed and provided for your local Neighbourhood Watch association to the same design template. (Contact NHWN for details)
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Upcoming Developments

We are working hard building a new “Area Analysis” or “Local Engagement” tool into Rapport which will enable you to add any data set to an interactive map which can be viewed instantly from your mobile devices. This currently works with MOSAIC data, your interest, KIN and Demographic groups and will soon work with survey results. If your technology allows (try from your mobile), you can watch a presentation we did at the recent Local policing conference from the following links:

View on ScreenCast: [video/mp4](#)

Play the Presentation: [Prezi link](#)

If you would like to see how this facility can work for you, please get in touch.

We are working with Notts Police on creating some concise monthly KPI reports that will provide you with automatic, key information.

You can now create email templates and assign them to a message type. Please email support@neighbourhoodalert.co.uk and let us know who should have this permission.

Support for older versions of Internet Explorer to end Jan 12, 2016.

Beginning January 12, 2016, only the most current version of Internet Explorer available for a supported operating system will receive technical supports and security updates from Microsoft. Internet Explorer 11 is the latest version of Internet Explorer, and will continue to receive security updates, compatibility fixes, and technical support.

Basically, if you run any Internet Explorer older than version 11 you will have a huge security vulnerability. Microsoft will no longer be updating the older versions, spotting spyware, viruses or any other nasty stuff. You can read about it here: <https://www.microsoft.com/en-us/WindowsForBusiness/End-of-IE-support>

I am sure your information security officer will be on top of this and thankfully, for once it does not cause VISAV too many headaches due to precautions we have been taking over the last two years. Having said that please be aware of the issue and that using any version less than 11 or any web browser that is not regularly patched (updated) compromises the security of your login details and potentially the data you access.

Rapport V2 Update

At the beginning of December we successfully updated the Rapport mobile interface and you will hopefully have noticed great improvements to the message sending system and other elements. We have been gathering feedback from a control group and a few slight tweaks are due to be updated by the end of this week. You can download a manual from the Help menu on Rapport and all administrators use their

standard Alert user name and password to log in
(<https://mobile.neighbourhoodalert.co.uk/>)

System Administrator Message

As national Joint-Data Controller, we have a DPA responsibility to periodically remind all 350,000+ members of the system about who can see their data and how to update their settings. I intend to send this message out just before Christmas. If you are about to import any data or engage with any new Information Providers, now would be a great time to do it.

Next PG meeting

The next Practitioners' Group meeting is next **Wednesday 16th December 2015 at 13:00.**

You are all welcome to attend – please click the link below at 13.00 and you will see the number to dial into the meeting.

https://meet57018359.adobeconnect.com/_a980151297/alert/?refresh-parent=true

Best Wishes

Mike Douglas

Director: Neighbourhood Alert Project

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