



# NEIGHBOURHOOD ALERT DEV BOARD UPDATE: 32: DATE FOR THE DIARY!

Date: 4<sup>th</sup> June 2018

**RE: This year's Alert Dev Board and Conference**

FAO:

Email:



*Note: You are receiving this email circular because you are listed as a key contact involved with your organisation's Neighbourhood Alert system, including senior administrators and members of the practitioner's Group. If you feel you should not be on this list, please reply to this email and I will remove you.*

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## What is this one about?

This is to give you lots of notice to get these two dates in your diary ASAP. In addition we need your feedback ASAP to help us choose the most relevant case studies and presentations for the conference event. We will be in touch soon to confirm the agenda and your attendance but for now, please keep the dates free and give us your requirements.

- 1) Dev Board and Conference dates for your diary
  - 2) Agenda requirements survey
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## Diary Date(s)

I am delighted to advise you that this year's **Development Board** meeting will be held on **Wednesday 10<sup>th</sup> October** and the **Neighbourhood Alert Conference** will be on **Thursday 11<sup>th</sup> October 2018**.

## Learning from previous events



Feedback from last year's event was that it was the best one yet and extremely beneficial.

However, overwhelmingly you indicated that the break out sessions and the five-minute client presentations were very useful, but they were **too rushed**. With this in mind we have decided to split the Conference and Dev Board meeting into **two separate days** so that the important business of each can be properly addressed.

## Development Board

This will be held on the **afternoon of Wednesday 10<sup>th</sup> October** at the same venue as the conference the next day. With so many important updates and GDPR driven modifications to the system this year, we felt that it would be vital to bring the key decision makers together in a more relaxed environment to have a proper discussion and debate regarding the future direction of the system.

The **initial agenda items** for the Development Board are as follows:

- **GDPR Review:** How it went, issues raised and further requirements
- **Subject Access Requests:** Review the initial procedure and agree a unified one
- **System Performance:** Feedback regarding any issues, SLAs, breaches etc
- **Support, SLA review:** Report from ticketing system, who is raising what, review outstanding issues
- **Development Requests:** Review recent requests, Board to agree priority order, raise new ones
- **National Survey Review:** A review and discussion regarding the February Alert survey with 87,000 respondents

**Action:** Please send me (mike@visav.net) any other items that you require raising at the Development Board meeting. I will produce a final agenda well in advance of the meeting.

## Development Board Evening Networking Event

We will be hosting an evening meal and networking event for attendees of the Development Board meeting who will also be attending the Conference. We are pleased to offer each Dev Board member, conference speakers and a limited number of guest places at this event with our

compliments, we will be in touch to confirm numbers. Additional guests are more than welcome, subject to a £30 cost per head, the venue will provide the facility to self-pay for those who would prefer to.

### Community Engagement Conference 2018

This is important, your feedback is vital to make this event the best one yet! Please take a few minutes to complete the following survey and tell us the items that you want to see covered this year.

**Action:** Click [here to review and select](#) from the potential agenda items

If the link is removed, please cut and paste this into your browser:

<https://www.neighbourhoodalert.co.uk/9FD49206-8A56-4B70-95DE-9886BEFCD504/QuickRegister>

### Spread the word!

The Neighbourhood Alert product range incorporates a wide range of services that could be advantageous to other departments within your organisation and across other partners. The more of our range you take, the more seamless, cost effective and time saving the whole solution can be.

**Action:** Please support this year's conference by encouraging relevant department heads to complete the agenda survey and attend the conference. As an initial introduction to our range of solutions, please download and circulate our [Product Overview](#)

### Venue:

The Park Inn by Radisson Hotel, Mansfield Road, Nottingham, NG5 2BT

<https://www.parkinn.co.uk/hotel-nottingham>

We have carefully selected this venue, they have excellent and varied meeting facilities, more than ample free parking on site and the hotel is a five minute taxi ride from Nottingham Train Station. The venue has up to six break out rooms that we can make use of all day as well as a large conference space and networking areas so will accommodate whatever you decide the format will be.

### Accommodation:

We have secured several discounted rooms at the hotel, including several for conference speakers (more on this in coming weeks). A discount delegate rate is available (£60 room only) for the evening of 10th October 2018. If you would like to book one of these rooms, please contact [lisa@visav.co.uk](mailto:lisa@visav.co.uk).

Please do not hesitate to contact me if you would like to chat through anything.

Best regards

**Mike Douglas**

*Founder, Owner and Product Director: Neighbourhood Alert*

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