



NEIGHBOURHOOD ALERT DEV BOARD UPDATE: 40: SERVER RELOCATION UPDATE

Date: 11 August 2019

Good morning, I hope this email finds you well?

This is a very quick update, sent to you on Sunday morning to let you know how our night of activity in moving the database servers went. The technical crew have worked hard all night, and everything is "just about" back up and running. After a trip to Manchester to retrieve the last of the database backups, this has been installed in the new Data Centre in Nottingham.

A few, inevitable holdups put the schedule back a little, but the guys are busy right now (09:33) configuring each website so it runs from the new location.

We expect, with confidence to have your site, admin area and Rapport site fully up and running by 11:00 this morning. If there is any change to this I will let you know.

Please note, the sites will be on the same url but you may need to [refresh your cache](#) if you have any difficulties logging in after 11:00 this morning.

Please do not hesitate to contact me if you have any issues after 11am

Very best regards and thanks again for your patience.

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