

Maintenance Window Start	Maintenance Window Finish	Reference	Description	Time for completion window	Risk	Impact	Results
13/10/18 0100 hours	13/10/18 0500 hours	131018QSWUP	Software Updates for Virtual Hosts, Virtual Machines and Database Servers	4 Hours	Loss of service during installation and reboot	Loss of website access for up to 30 minutes	Completed
17/11/18 0100 hours	17/11/18 0500 hours	171118QSWUP	Software Updates for Virtual Hosts, Virtual Machines and Database Servers	4 Hours	Loss of service during installation and reboot	Loss of website access for up to 30 minutes	Completed
15/12/18 0100 hours	15/12/18 0500 hours	151218QSWUP	Software Updates for Virtual Hosts, Virtual Machines and Database Servers	4 Hours	Loss of service during installation and reboot	Loss of website access for up to 30 minutes	Completed
11/01/19 0100 hours	11/01/19 0500 hours	110119QSWUP	Software Updates for Virtual Hosts, Virtual Machines and Database Servers	4 Hours	Loss of service during installation and reboot	Loss of website access for up to 30 minutes	Completed
16/02/19 0100 hours	16/02/19 0500 hours	160219NHWUP	Software Updates for Virtual Hosts, Virtual Machines and Database Servers	4 Hours	Loss of service during installation and reboot	Loss of website access for up to 30 minutes	Completed
16/03/19 0100 hours	16/03/19 0500 hours	160319QSWUP	Software Updates for Virtual Hosts, Virtual Machines and Database Servers	4 Hours	Loss of service during installation and reboot	Loss of website access for up to 30 minutes	Completed

13/04/19 0100 hours	13/04/19 0500 hours	130419QSWUP	Software Updates for Virtual Hosts, Virtual Machines and Database Servers	4 Hours	Loss of service during installation and reboot	Loss of website access for up to 30 minutes	Completed
17/05/19 0100 hours	17/05/19 0500 hours	170519QSWUP	Software Updates for Virtual Hosts, Virtual Machines and Database Servers	4 Hours	Loss of service during installation and reboot	Loss of website access for up to 30 minutes	Completed
15/06/19 0100 hours	15/06/19 0500 hours	150619QSWUP	Software Updates for Virtual Hosts, Virtual Machines and Database Servers	4 Hours	Loss of service during installation and reboot	Loss of website access for up to 30 minutes	Completed
13/07/19 0100 hours	13/07/19 0500 hours	130719QSWUP	Software Updates for Virtual Hosts, Virtual Machines and Database Servers	4 Hours	Loss of service during installation and reboot	Loss of website access for up to 30 minutes	Completed
30/07/19 1900 hours	31/07/19 0700 hours	310719QSDM	Hardware/Software/Database migration to new 27001 Datacentre in Nottingham	12 Hours	Loss of service during move-	Loss of service for up to 12 hours. All data created whilst offline will synchronise when complete	
10/08/19 1900 hours	11/08/19 0700 hours	110819QSDM	Hardware/Software/Database migration to new 27001 Datacentre in Nottingham	12 Hours	Loss of service during move-	Loss of service for up to 12 hours.	

17/08/19 0100 hours	17/08/19 0500 hours	170819QSWUP	Software Updates for Virtual Hosts, Virtual Machines and Database Servers	4 Hours	Loss of service during installation and reboot	Loss of website access for up to 30 minutes	
14/09/19 0100 hours	14/09/19 0500 hours	140919QSWUP	Software Updates for Virtual Hosts, Virtual Machines and Database Servers	4 Hours	Loss of service during installation and reboot	Loss of website access for up to 30 minutes	

Should you have any queries relating to this maintenance activity, please email support@neighbourhoodalert.co.uk or ring 0115 9245517 Option 1